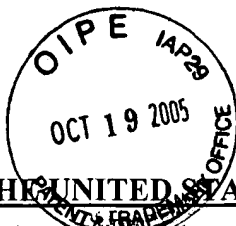


S/N 09/711,578



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Nora Femenia et al.	Examiner:	Pierre Elisca
Serial No.:	09/711,578	Group Art Unit:	3621
Filed:	November 13, 2000	Docket:	2043.003US1
Title:	AUTOMATED CROSS-CULTURAL CONFLICT MANAGEMENT		

INFORMATION DISCLOSURE STATEMENT

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

In compliance with the duty imposed by 37 C.F.R. § 1.56, and in accordance with 37 C.F.R. §§ 1.97 *et. seq.*, the enclosed materials are brought to the attention of the Examiner for consideration in connection with the above-identified patent application. Applicants respectfully request that this Information Disclosure Statement be entered and the documents listed on the attached Form 1449 be considered by the Examiner and made of record. Pursuant to the provisions of MPEP 609, Applicants request that a copy of the 1449 form, initialed as being considered by the Examiner, be returned to the Applicants with the next official communication.

Pursuant to 37 C.F.R. §1.97(c)(2), Applicants authorize the Commissioner to charge the fee of \$180.00 as set forth in 37 C.F.R. §1.17(p) to Deposit Account 19-0743. Please charge any additional fees or credit any overpayment to Deposit Account No. 19-0743.

Pursuant to 37 C.F.R. 1.98(a)(2), Applicant believes that copies of cited U.S. Patents and Published Applications are no longer required to be provided to the Office. Notification of this change was provided in the United States Patent and Trademark Office OG Notices dated October 12, 2004. Thus, Applicant has not included copies of any US Patents or Published Applications cited with this submission. Should the Office require copies to be provided, Applicant respectfully requests that notice of such requirement be directed to Applicant's below-signed representative. Applicant acknowledges the requirement to submit copies of foreign patent documents and non-patent literature in accordance with 37 C.F.R. 1.98(a)(2).

10/20/2005 HLE333 00000129 190743 09711578

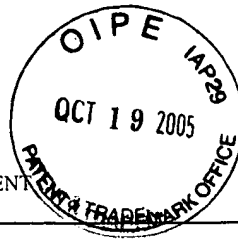
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INFORMATION DISCLOSURE STATEMENT

Serial No :09/711,578

Filing Date: November 13, 2000

Title: AUTOMATED CROSS-CULTURAL CONFLICT MANAGEMENT



Page 2

Dkt: 2043.003US1

The Examiner is invited to contact the Applicants' Representative at the below-listed telephone number if there are any questions regarding this communication.

Respectfully submitted,

NORA FEMENIA ET AL.

By their Representatives,

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.  
P.O. Box 2938  
Minneapolis, MN 55402  
(612) 349-9581

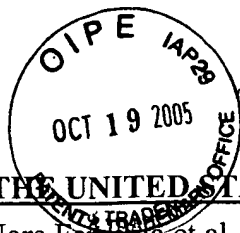
Date 1702.05

By Jem. K. K.  
Janal M. Kalis  
Reg. No. 37,650

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Peter Rebutsoni  
Name

Peter Rebutsoni  
Signature



S/N 09/711,578

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Nora Fennema et al.

Examiner: Pierre Elisca

Serial No.: 09/711,578

Group Art Unit: 3621

Filed: November 13, 2000

Docket: 2043.003US1

Title: AUTOMATED CROSS-CULTURAL CONFLICT MANAGEMENT

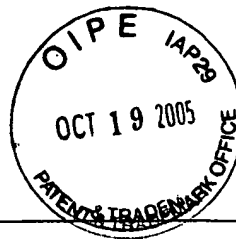
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COMMUNICATION CONCERNING RELATED APPLICATION(S)

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Applicants would like to bring to the Examiner's attention the following related application(s) in the above-identified patent application:

<u>Serial/Patent No.</u>	<u>Filing Date/Issue Date</u>	<u>Attorney Docket</u>	<u>Title</u>
11/004,699	December 3, 2004	2043.003US2	AUTOMATED CROSS-CULTURAL CONFLICT MANAGEMENT
09/583,216	May 30, 2000	2043.157US1	METHOD AND SYSTEM FOR REPORTING FRAUD AND CLAIMING INSURANCE RELATED TO NETWORK-BASED TRANSACTIONS
09/717,433	November 20, 2000	2043.023US1	METHOD AND SYSTEM FOR DEALING WITH NON-PAYING BIDDERS RELATED TO NETWORK- BASED TRANSACTIONS
10/837,224	April 30, 2004	2043.120US1	AUTOMATIC DISPUTE RESOLUTION
11/195,578	August 2, 2005	2043.212US1	METHOD AND SYSTEM TO DESIGN A DISPUTE RESOLUTION PROCESS



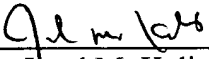
Continuations and divisionals may be later filed on the cases listed above, or cited to the Examiner in any previous Communication Concerning Related Applications. Applicants request that the Examiner review all continuations and divisionals of the above-listed or previously-cited patent applications before allowing the claims of the present patent application.

Respectfully submitted,


NORA FEMENIA ET AL.

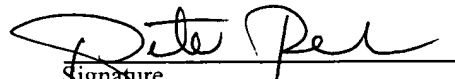
By Applicants' Representatives,

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.  
P.O. Box 2938  
Minneapolis, MN 55402  
(612) 349-9581

Date 1204.05 By   
Janal M. Kalis  
Reg. No. 37,650

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Name

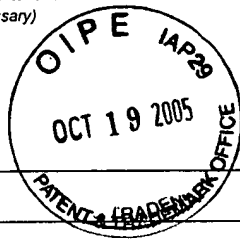
  
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Substitute for form 1449A/PTO

**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**

(Use as many sheets as necessary)



Complete if Known

Application Number	09/711,578
Filing Date	November 13, 2000
First Named Inventor	Femenia, Nora
Group Art Unit	3621
Examiner Name	Elisca, Pierre

Sheet 1 of 4

Attorney Docket No: 2043.003US1

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**EXAMINER**

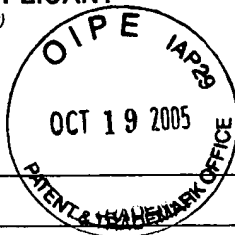
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Complete if Known

Application Number	09/711,578
Filing Date	November 13, 2000
First Named Inventor	Femenia, Nora
Group Art Unit	3621
Examiner Name	Elisca, Pierre

Sheet 2 of 4

Attorney Docket No: 2043.003US1

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**OTHER DOCUMENTS -- NON PATENT LITERATURE DOCUMENTS**

Examiner Initials*	Cite No <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T <sup>2</sup>
		web page from www.ebay.com dated november 1999,	
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EXAMINER

DATE CONSIDERED

Substitute Disclosure Statement Form (PTO-1449)

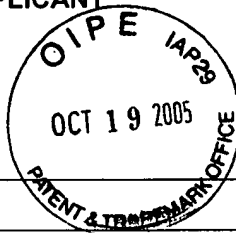
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Application Number 09/711,578

Filing Date November 13, 2000

First Named Inventor Femenia, Nora

Group Art Unit 3621

Examiner Name Elisca, Pierre

Sheet 3 of 4

Attorney Docket No: 2043.003US1

**OTHER DOCUMENTS -- NON PATENT LITERATURE DOCUMENTS**

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EXAMINER

DATE CONSIDERED

Substitute Disclosure Statement Form (PTO-1449)

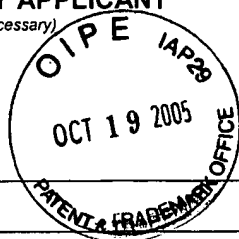
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Application Number 09/711,578

Filing Date November 13, 2000

First Named Inventor Femenia, Nora

Group Art Unit 3621

Examiner Name Elisca, Pierre

Sheet 4 of 4

Attorney Docket No: 2043.003US1

**OTHER DOCUMENTS -- NON PATENT LITERATURE DOCUMENTS**

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**EXAMINER****DATE CONSIDERED**

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